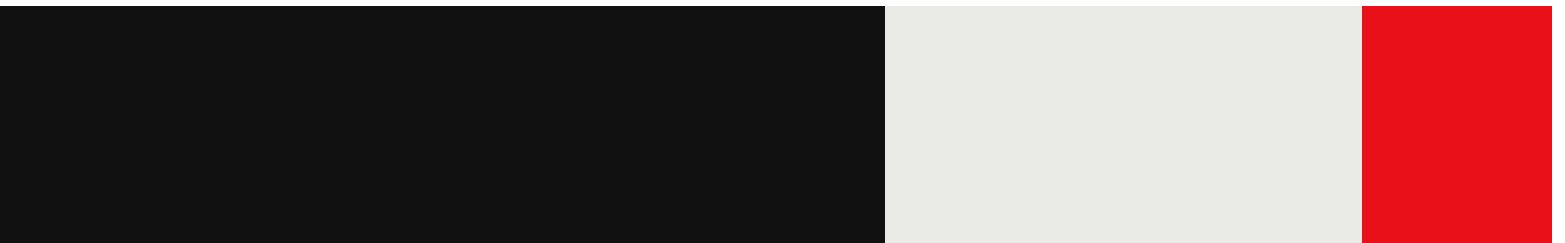


The Daily: CX in tough economic times, the best retailer mobile app, and convenience for the holidays

Audio



On today's episode, we discuss which brand does the best job of empathizing with digital customers, systemic failings of customer experience (CX), and how to keep the integrity of your CX intact when prices are out of control. "In Other News," we talk about the best retailer mobile app to enable a seamless omnichannel experience and the most important thing to get right when thinking about returns. Tune in to the discussion with our analyst Patty Soltis.



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