

# Robinhood's troubles continue as disappointing Q2 prompts layoff of nearly a quarter of staff

Article

**The news:** A \$30 million fine and plans to lay off almost one-quarter of its workforce are the latest signs that digital broker **Robinhood** is struggling.

## Bad news comes in threes

### 1. More job cuts:

- As part of a **restructuring**, the trading app will **close two offices** and **slash its headcount by around 23%**, or about 780 people. The move follows redundancies made in April when Robinhood let go 9% of its staff.
- CEO Vlad Tenev blamed the “**deterioration of the macro environment**,” inflation, and a broader cryptocurrency crash for declining trading volumes.
- The firm will incur **\$30 million to \$40 million for the restructuring and layoffs** and \$15 million to \$20 million related to office closures, per the same **filing**.

### 2. Disappointing earnings:

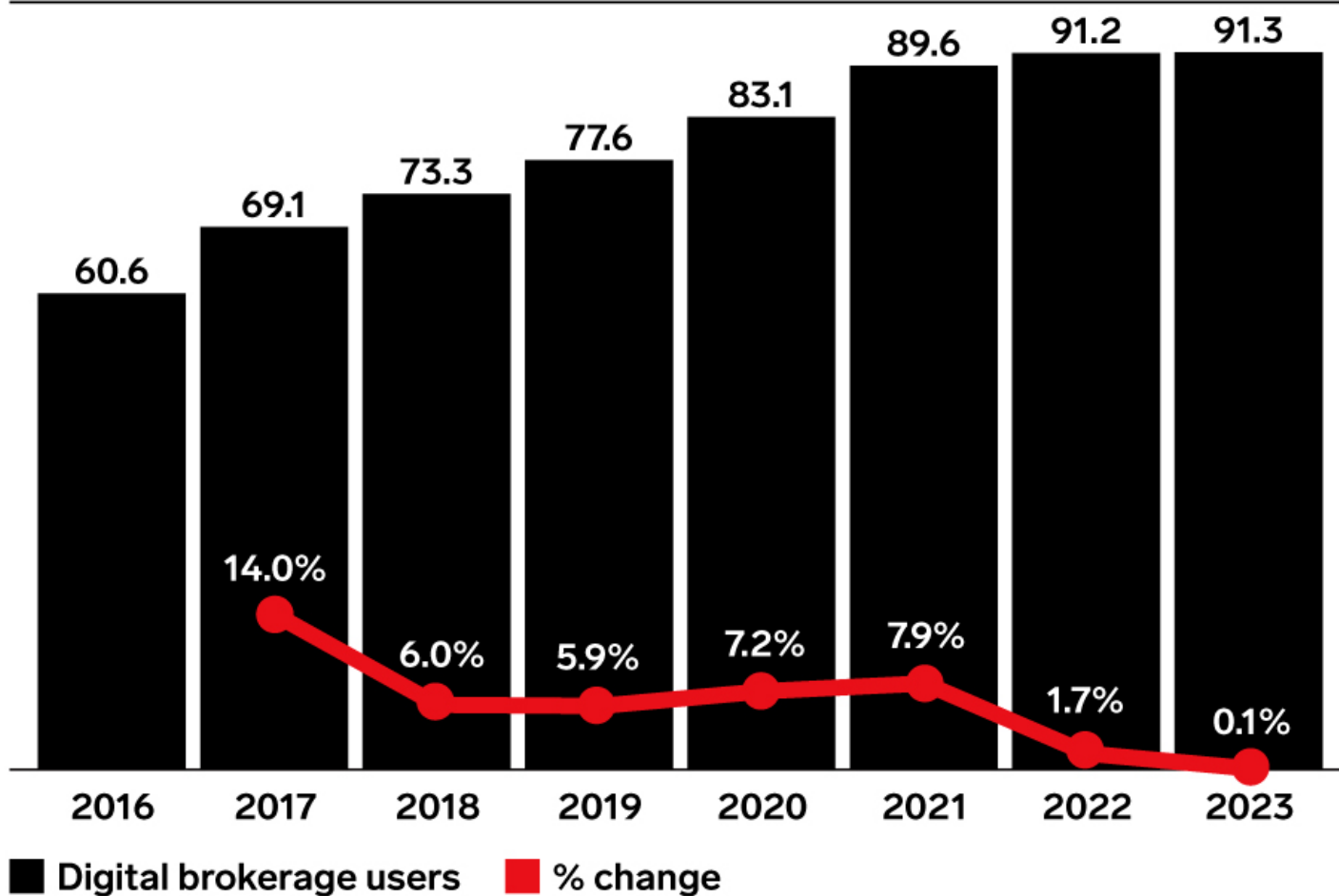
- The firm's **Q2 earnings** highlighted its changing fortunes over the past year. **Revenues declined 44% year-over-year (YoY)** to \$318 million.
- Robinhood blamed the “volatile market environment” for **falling monthly active users which dropped by roughly one-third** to 14 million for June 2022 compared with 21.3 million in the second quarter of 2021.

### 3. Slapped with a fine:

- Robinhood was also **fined \$30 million** by New York's financial regulator for “significant failures” in keeping anti-money laundering and cybersecurity rules.
- The firm must also retain an independent consultant to evaluate compliance.

## US Digital Brokerage Users, 2016-2023

millions and % change



Source: Insider Intelligence, Sep 2021

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InsiderIntelligence.com

**What's behind the decline?** Robinhood was hugely successful during Covid lockdowns due to a trading frenzy among amateur investors. But trading cooled as the cost of living increased and interest rates rose, and its share price has plummeted more than 70% since last July.

This year, Robinhood has tried to diversify its offering to counter tumbling volumes, with limited success. Various efforts include:

- A new debit product to replace an earlier debit card.

- Offering [Individual Retirement Accounts \(IRAs\)](#) and support for pension plans.
- [Extending trading hours.](#)
- Expansion into crypto including [meme tokens](#), [growth in Europe](#), and a [new crypto wallet](#).

Robinhood's extensive efforts to expand its offerings have appeared increasingly desperate as it continues to pursue younger users. It's not been helped by a wider crypto market slump. But it has also suffered from its narrow focus on a single age demographic and on notoriously volatile products, like crypto and app-based trading.

**The big takeaway:** Persistent missteps and a wider decline in trading activity have combined to hurt Robinhood. Going forward, digital brokers need to explore revenue-generating avenues more resistant to downturns. If Robinhood is unable to pull out of the ongoing nosedive, it may be better served by seeking a buyout before the year is over. **FTX** has already been [linked to a takeover](#). If not, Robinhood needs to hunker down, cut costs, and wait for the slumping retail trading market to pick up.

# The US Digital Brokerage Ecosystem

## Deep-Disc Discount Trading Platforms



## Discount Trading Platforms



## Full-Service Trading Platforms



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