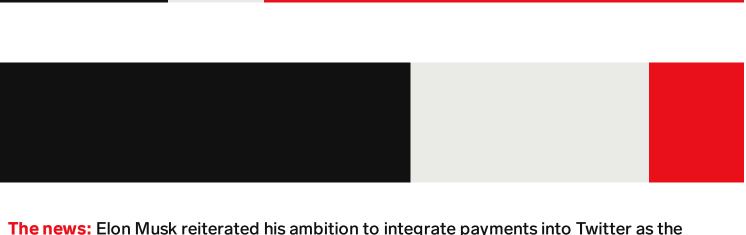
Musk's vision for Twitter includes authenticated payments with user fees

Article



The news: Elon Musk reiterated his ambition to integrate payments into Twitter as the maverick billionaire businessman detailed his plans for the social media site during a Twitter all-hands meeting on Thursday.

In a leaked transcript of the meeting published by Vox, Musk said that:





- Money is "fundamentally digital at this point and has been for a while."
- It would "make sense to integrate payments into Twitter so it's easy to send money back and forth."
- He also heaped praise on Chinese social media and mobile payments app WeChat and videosharing app TikTok as possible examples of the direction he'd like to take Twitter.

His investor <u>pitch</u> to fund the acquisition involved generating as much as **\$15 million from a Twitter payments business** in 2023.

Here's how it could work:

- Authentication: Musk suggested a system where users would have to be authenticated by the company, like getting a blue verified badge, to use payments. Users could keep their profiles anonymous but would have to share their real details with Twitter to be authenticated for payments.
- Fees: He said payments-based authentication could cost "three bucks a month." This would play into his plans to grow annual revenues at Twitter to \$26.4 billion by 2028, jumping from \$5 billion in 2021.
- **Embedding:** Musk said **PayPal**, the company he helped build, had done a "great job" on payments, perhaps indicating he will seek partnerships with external payment firms to integrate their tech rather than building a new system from the ground up.
- Super app status: The business magnate has hinted that he would turn the platform into a super app but also <u>said</u> that an app like this doesn't necessarily need to be adapted from Twitter; it could be something new, built from scratch.

The big takeaway: Musk could still try to <u>back out</u> of the <u>\$44 billion deal</u> to buy Twitter after requesting more information on the platform's nonhuman accounts, but the recent all-hands provides valuable insight into what he envisages for payments on Twitter.

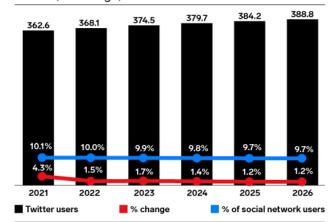
If he can harness both the Big Tech firm's <u>vast user base</u> and its ties to commerce, then payments on the site could attract new users who view it as a potential income generator—boosting Twitter's revenues.

Whatever form Twitter payments take, Musk sees them as a key feature of the platform's future.



Twitter Users Worldwide, 2021-2026

millions, % change, and % of social network users



Note: internet users of any age who access their Twitter account via any device at least once per month Source: eMarketer, April 2022

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