## Google unveils its attempts to reinvigorate search for the TikTok generation

## Article



**The news: Google** revealed changes to its standard search interface that will make it easier for consumers to explore content at its Search On event Wednesday.





**Search is bringing sexy back:** The company is launching a number of features, such as tools to drill down into topics and other modifications that **will make using search a more visual experience**, highlighting maps, snippets, imagery, and even video in new ways.

- Shortcuts to a few of Google's useful tools will now be available right on the Google app's home screen, next to the search bar. Users will see buttons that enable rapid actions like text translation via a camera, homework help, music identification, or shopping from screenshots, for instance.
- The modifications demonstrate that Google drew some inspiration from how younger users interact with the web. Generation Zers favor easily navigable visual information and more direction as they start to formulate queries.
- Some of the new releases are obviously targeted at younger audiences, such as users who have grown up Shazam-ing music, shopping online, or saving photographs of favorite items, as well as those who are at ease with newer technologies like Google Lens. These buttons often go to Google services that may not be as well known since they haven't always been prominently featured in the past, rather than to brand-new tools.

**Why it matters:** The updates come in the wake of Google disclosing in July that its internal research suggested younger people had started using other services, including **TikTok** and **Instagram**, as their search engines of choice. <u>That number is close to 40%</u>, according to Google senior vice president **Prabhakar Raghavan**, who shared that stat at an industry event.

- Though Google has its own interests top of mind when sharing such a stat—including staving off regulators—the threat from players like **TikTok** is real: Gen Z users are more likely to begin their shopping journey <u>on social media over Google</u> compared with millennials.
- Younger users over index in their visual search usage, per our August study with Bizrate Insights. Twenty-two percent of all users and 30% of those ages 18 to 34 said they've used visual search, up from 15% and 24% in August 2021.
- The threats aren't just visual: Younger consumers <u>are more likely to own smart speakers</u> and <u>see them as central to their lives</u>. Alexa, one of the larger players in that market, uses **Bing** as its default search engine.

**The big takeaway:** The more consumers search elsewhere, the harder it is for Google to maintain its share of search ad spending. Our forecast has Google accounting for <u>59.4% of</u> <u>worldwide search ad revenue</u> this year, but we expect that to drop to 56.0% by 2024—and

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much of that spend occurs on mobile, where again, younger users gravitate to TikTok and <u>over index</u>.

What if that share decline accelerates? That's something Google is attempting to stave off.

Digital Ad Spending, by D	Jevice
US, 2022	
Connected TV*	
billions \$18.89	
Deckton /l enten**	
Desktop/Laptop**	
billions \$61	.04
Mobile***	
billions	\$168.88
Source: eMarketer, March 2022 (see be	low for notes and methodologies).
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