## Domino's leans into in-car payments with Apple CarPlay tie-up

Article

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**The news: Domino's** customers can now order a pizza from their car dashboard, thanks to a tie-up with **Apple CarPlay**, <u>per a press release</u>.

• Drivers who have downloaded the Domino's iOS app on their iPhone can access the feature.

 From the dashboard system, they can either "Tap to Order" a saved order or "Call to Order" via their hands-free system.

The in-car opportunity: Car commerce is gaining momentum.

- We expect <u>151.4 million people will drive connected cars</u> this year, per our forecast. Of those,
  47.6 million drivers will use Apple Carplay—edging out Android Auto users, at 30.7 million.
- Behind fuel payments and parking, order-ahead is one of the most compelling use cases for such systems. Limiting the functionality to saved orders and hands-free calling could also reduce the risk of distracted driving, compared with trying to navigate a mobile app behind the wheel.

Other firms are racing to stake a claim in the in-car greenfield. Apple has sealed deals with the likes of <u>Chevron</u> and <u>Panera</u>; <u>Amazon and General Motors</u> are working on an in-car payments feature; and <u>Google Pay</u>, <u>Stripe</u>, and <u>Fiserv</u> have all forged in-car partnerships.

**The opportunity:** Domino's is leaning into one of its stronger business lines to support sales. Price hikes <u>crimped delivery sales last quarter</u> as consumers shifted to carryout to avoid added fees.

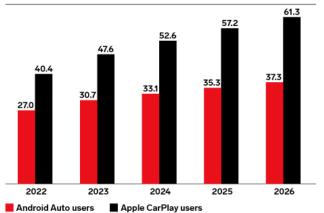
Domino's has been an industry leader in enabling ordering from an array of unconventional formats, <u>even over Slack</u>. But embedding ordering opportunities where it's convenient—like when someone's driving home from work—could help boost sales and encourage repeat customers.





## US Android Auto vs. Apple CarPlay Users, 2022-2026

millions



Note: ages 14+; licensed drivers who drive a connected car and have accessed its internet-enabled features at least once in the past year Source: Insider Intelligence, Aug 2022 277915 eMarketer | InsiderIntelligence.com

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