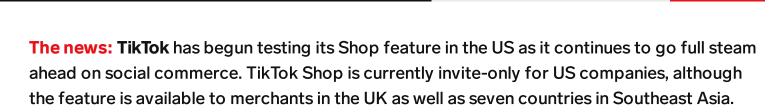
TikTok rolls out Shop feature to select US merchants

Article



How we got here: TikTok's US social commerce initiatives have proceeded in fits and starts, hampered by TikTok Shop's <u>poor UK performance</u>. But there are signs the platform is now





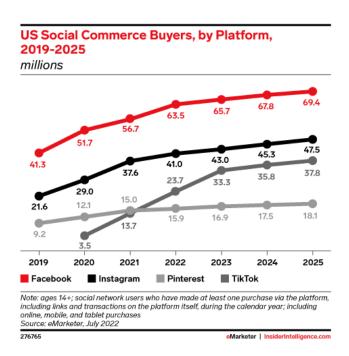
fully committed, perhaps because it senses an opportunity to gain market share as **Meta** backs away from direct commerce.

- After scrapping plans over the summer to launch livestream commerce in the US, TikTok quickly reversed course by partnering with TalkShopLive.
- TikTok is also planning to <u>build fulfillment centers in the US</u>, per an analysis of LinkedIn job postings by Axios, in a bid to create a complete ecommerce ecosystem and potentially appeal to Chinese merchants looking for an opening to reach consumers in the US.

A lucrative opportunity: Launching in-app commerce in the US gives TikTok the opportunity to unlock more revenues from the 23.7 million users who already shop on the platform and effectively monetize the #TikTokMadeMeBuyIt phenomenon, which had 29.1 billion views as of this writing.

The additional revenues from social commerce could help TikTok make up for <u>lower-than-expected</u> ad sales, and insulate the company against an advertising downturn.

Go further: Check out our <u>Social Commerce Forecast</u> to see how TikTok stacks up against competitors. Or see what our **Payments Innovation Briefing** had to say about the news <u>here</u>.







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