Best Buy and CNET debut new retail media model

Article



The news: Best Buy and CNET are teaming up for what they say is a unique proposition in retail media.

- The two companies are combining their ad inventories so that advertisers can reach larger audiences and measure whether ads on either site drove sales.
- Content from CNET—including product reviews and expert picks—will show up on Best Buy channels, including its stores, website, and mobile app.





Why it matters: The partnership is mutually beneficial—not least because it gives both sides (and advertisers) access to over 50 million unique users per month.

- Best Buy gets the opportunity to connect with shoppers early on in the research process and learn more about their behaviors and preferences, as well as give its ad business a significant boost.
- CNET's credibility could also help win over customers at crucial moments in the customer journey. A monthlong, nationwide experiment where CNET content was displayed on Best Buy's in-store TV walls resulted in a 25% lift in purchase intent, while 86% of surveyed shoppers felt the information made them more confident in their purchases, per Adweek.
- For CNET, gaining a foothold in the lucrative retail media space could help boost ad revenues at a time when digital publishers are struggling to find solutions to serious headwinds like cookie deprecation and generative Al-powered search.

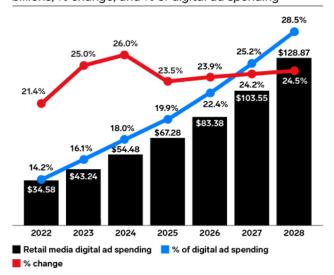
The big takeaway: There's no question that retail media is a lucrative business, but with <u>77%</u> of budgets going into **Amazon**'s coffers and a growing number of retailers fighting for the remainder, companies need to find creative ways to differentiate themselves from the competition.

• While the partnership between Best Buy and CNET is the first of its kind, more may quickly follow suit as retailers look for new opportunities to demonstrate value to advertisers, and publishers search for ways to shore up ad revenues.

Go further: Check out our "<u>Digital Ad Spending Forecast and Trends Q1 2024</u>" report, or explore the rest of our <u>retail media coverage</u>.

US Retail Media Ad Spending, 2022-2028

billions, % change, and % of digital ad spending



Note: digital advertising that appears on websites or apps that are primarily engaged in retail ecommerce or is bought through a retailer's media network or demand-side platform (DSP); examples of websites or apps primarily engaged in retail ecommerce include Amazon, Walmart, and eBay; examples of retail media networks include Amazon's DSP and Etsy's Offsite Ads; includes ads purchased through retail media networks that may not appear on ecommerce sites or apps Source: EMARKETER Forecast, March 2024

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