

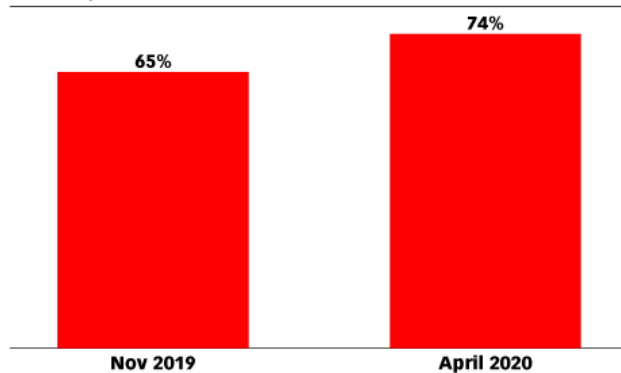
The US Population Is Becoming More Comfortable with Using Telehealth Services

ARTICLE |

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The number of adults in the US comfortable talking to healthcare practitioners about their health concerns—either virtually or over the phone—is increasing, according to recent data from YouGov.

Coronavirus Impact: US Adults Who Feel Comfortable Talking to Healthcare Practitioners* About a Health Concern Over the Phone or the Internet, Nov 2019 & April 2020**
% of respondents



*Note: Nov 2019 n=1,329; April 2020 n=1,274; ages 18+; responses of "very comfortable" or "somewhat comfortable"; *doctors or nurses; **instead of in-person*
Source: YouGov as cited in company blog, April 14, 2020

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In April, 74% of respondents said they were very or somewhat comfortable with telemedicine instead of in-person appointments. That's an increase of 9 percentage points from November 2019. This data indicates that not only are more people comfortable sharing health information digitally, but that they may continue using telemedicine services beyond the pandemic.

Read More:

- [How Supercomputing, Telemedicine and Biometrics Are Helping to Fight the Coronavirus](#)
- [Telemedicine Could Be More Widely Adopted Due to the Coronavirus](#)
- [What Consumers Expect From Brands During the Coronavirus](#)

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