Visa and Mastercard's long-delayed interchange hikes may arrive next month

Article



The news: Visa and Mastercard are preparing to update their fees next month after twice delaying any hikes due to the pandemic, according to Wall Street Journal reporting.





By the numbers: The changes will vary across sectors and categories.

- Increases are expected for most online and in-store transactions, especially at large merchants, according to the Journal. The largest increases will come for transactions made on airline premium cards and purchases at small- and medium-sized grocery stores, <u>according to</u> payments consultancy CMSPI.
- Mastercard will lower fees for sub-\$5 transactions, casual dining, hotels, daycare, and several other categories. Visa <u>plans</u> to cut fees for merchants that process below \$250,000 in Visa credit card volume—which it says composes 90% of US businesses—and also offers discounts to merchants that use tokenization software or provide certain transaction data.

Cumulatively, the changes will increase fees by \$475 million, per CMSPI estimates.

Key context: Transaction fees are critical to card networks and issuers for security and fraud prevention, innovation, and funding rewards programs and other value-added features. And transaction-based income will become even more important as card spending accounts for around 8 in 10 dollars spent <u>across channels</u> this year, per our forecasts.

But these fees have long frustrated merchants, and the amount they pay has ballooned as card use increases: Visa and Mastercard merchant fees reached an estimated \$55.39 billion last year—more than double the 2012 total, per The Nilson Report.

What it means: Cards are too important to the US payments ecosystem for any meaningful move away from them in the short term. But here are four things to keep an eye on:

- 1. **Merchant pushback.** Large sellers with negotiating power could take action on their own: Amazon, for example, recently <u>explored</u> surcharging and even banning Visa cards in several international markets before reaching a deal.
- 2. **Regulation.** The <u>Merchant Payments Coalition</u> (MPC) is lobbying the US Congress to block fee increases. A wholesale injunction is unlikely, but an investigation isn't out of the question.
- 3. **Surcharging.** We could see more merchants embrace the increasingly common—and legal—practice of charging customers <u>up to 4%</u> to offset card fees and avoid raising prices.
- 4. **Alternatives.** Merchants might embrace alternatives to card payments, like accountto-account (A2A) offerings. Discover and Bank of America <u>exploring</u> these payments

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could signal that they expect a medium-term sea change, especially with the launch of <u>FedNow</u> on the horizon.

Go deeper: The "<u>Participants in the Payments Purchasing Chain</u>" section of the Payments Ecosystem report details network trends and long-term shifts.





US Digital* vs. In-Store Credit Card Spending, 2019-2023 billions



Note: includes food services and drinking places sales and sales tax; excludes travel and event tickets, payments (such as bill pay or money transfers), mail orders, and gambling and other vice good sales; in-store includes point-of-sale (POS) transactions made in-store using credit cards including proximity mobile payments linked to a credit card; digital includes transactions made over the internet (includes desktop/laptop, mobile, and tablet purchases) using credit cards; *forecast from July 2021 Source: Insider Intelligence, Nov 2021

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