

The Daily: Bed, bath, and loyalty programs, touchless self-checkout, and the right to refuse

Audio

On today's episode, we discuss what to make of the new and improved loyalty program from Bed Bath & Beyond, what to keep in mind when thinking about personalization, gamification,

and additional membership perks, and what the best loyalty program out there is. "In Other News," we talk about Walgreens associates refusing to sell over-the-counter and prescription contraceptives and the potential impact of a new touchless self-checkout option. Tune in to the discussion with our analyst Patty Soltis.



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