App stores drive mobile app discovery for many Americans

Article



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How Do US Internet Users Find New Mobile Apps to Download?	
% of respondents, Feb 2023	
Searching/browsing the app stores	
	44%
Word-of-mouth (friends, family, colleagues)	
	36%
Search engines (Google, Bing, etc.)	
	35%
Brand advertising (online, in-app, social, TV) 23%	
Media (articles, videos, podcasts, news) 22%	
Brands' websites, emails, SMS, or direct mail 18%	
Social/user-generated content (sponsored or not) 16%	
In-store or in-venue signage 10%	
Note: ages 18+ Source: Airship survey conducted by Sapio Research as cited in press release, May 23, 2023	
282052 eMarketer InsiderIntelligence.com	

Key stat: The top way US internet users discover new mobile apps is by searching or browsing app stores, cited by 44% of those surveyed for Airship by Sapio Research.

Beyond the chart:

- We forecast US spending on mobile app install ads will grow 15.5% to reach \$23.81 billion this year.
- More than one-fifth, or \$5.20 billion, of that spend will go to Apple, while the digital ad duopoly will take roughly one-third (\$4.17 billion for Google and \$3.69 billion for Meta).

Use this chart:

- Justify budget allocation to app store advertising.
- Show how word-of-mouth is still a powerful marketing tool.

More like this:

- Adobe, Google, and more add AI features as martech landscape prepares to be upended
- Apple may create the first US super app and other predictions about mobile wallet use
- ChatGPT plug-ins will transform how consumers interact with brands online

Apple and Microsoft are encroaching further onto Google's search turf

More Chart of the Day:

- 6/5 In Al we trust
- 6/2 Commercial break-through
- 6/1 One fad Apple
- 5/31 Al's reality check
- 5/30 Secure the bag

Methodology: Data is from an Airship survey conducted by Sapio Research as cited in a May 2023 press release. 11,000 respondents ages 18+ were surveyed in Brazil, Canada, France, Germany, Indonesia, Singapore, South Africa, Thailand, the UK, and the US during February 2023. Airship is a provider of mobile engagement solutions.



