

# The Weekly Listen: The future of shopping, instant delivery, and the rise of experiences

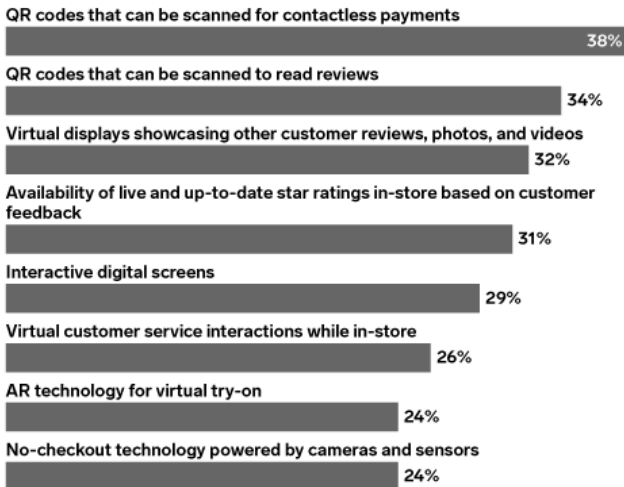
Audio

On today's episode, we discuss the most important trends shaping the future of shopping, whether gifting experiences can catch up with physical goods, the best return policies, the

"empty promise" of instant delivery, Taco Bell's subscription service, an unpopular opinion about Netflix prices, who invented Monopoly, and more. Tune in to the discussion with eMarketer principal analyst Suzy Davidkhanian, director of forecasting Oscar Orozco, and director of reports editing at Insider Intelligence Rahul Chadha.

### Technologies Shoppers Want to Use in Future Retail Environments According to Consumers Worldwide\*, Oct 2021

% of respondents



Note: \*Australia, Canada, France, Germany, the UK, and the US  
Source: Bazaarvoice, "The State of Retail: Understanding Both Sides of Commerce in 2022" as conducted by Savanta, Dec 15, 2021

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