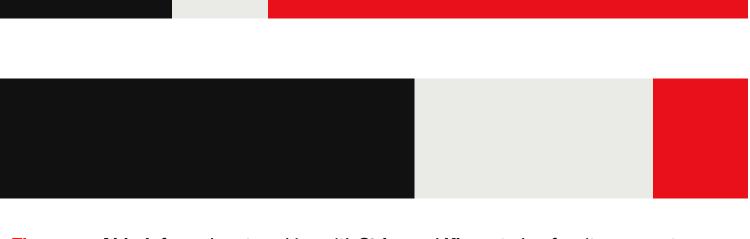
Airbnb partners with Stripe and Klarna to bolster payments on platform

Article



The news: Airbnb forged partnerships with Stripe and Klarna to beef up its payments offering.





- The <u>tie-in with Stripe</u> lets Airbnb customers pay with a linked US bank account, and they don't have to reenter bank details for future bookings.
- Airbnb's <u>partnership with Klarna</u> will let users in the US and Canada pay for bookings in four interest-free installments over six weeks. For bookings over \$500, guests in the US can apply to pay monthly. More markets will be added throughout the year.

Why it could work: Airbnb is widening the payment options it offers to attract more users and increase spending on the platform.

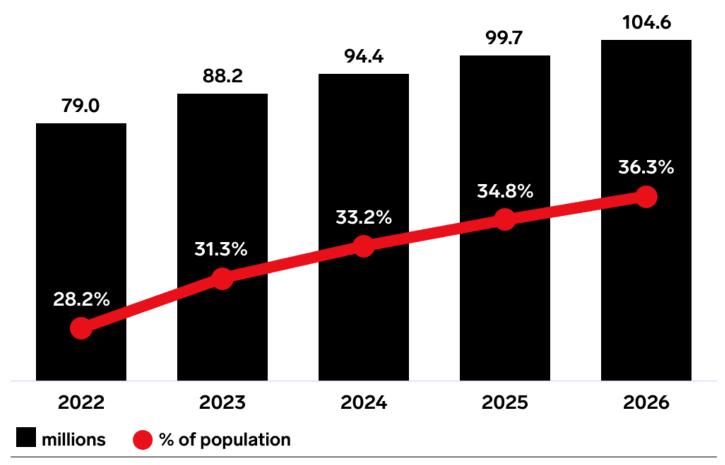
- A2A payments will grow: We expect <u>digital bank transfer volume</u> to increase 9.1% this year to \$97.22 billion, per our forecasts. Enabling this method with Stripe gives Airbnb users more checkout choices and an improved customer experience, both of which should strengthen retention.
- Customers want more flexible payments: 75% of consumers said they are more likely to choose a pay-by-installment option like BNPL to fund travel over the next year due to economic uncertainty, per a 2022 Amadeus <u>survey</u>. That demand can drive higher spending on Airbnb.

What it means: Both Stripe and Klarna can benefit from tapping Airbnb's huge reach. The site booked 121.1 million nights and experiences in Q1 and generated \$20.4 billion in gross booking value, up 19% year over year on the back of strong travel demand.

- Stripe's latest tie-in highlights the firm's strategy to partner with the global heavyweights of retail and commerce. It expanded its partnership with <u>Uber</u> and forged ties with <u>Microsoft</u> earlier this month.
- And Airbnb offering BNPL underscores the payment method's growing popularity: We expect
 the number of BNPL users in the US will grow 11.7% this year to 88.2 million, per our
 forecasts.

Buy Now, Pay Later Service Users

US, 2022-2026



Note: ages 14+; internet users who have accessed a buy now, pay later account digitally and have made a payment toward a purchase at least once in the past year; includes purchases of goods and services

Source: eMarketer, June 2022

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