

Walmart unveils early Black Friday deals

Article





The news: Walmart announced a series of <u>Black Friday</u> deals events as it looks to gain an early holiday advantage.

- The retailer's first sales event will begin on November 11 for online shoppers, and start in stores on November 15.
- The second event begins online on November 25, and in stores on November 29.
- Walmart is also stretching out its Cyber Monday deals, which will be available to shoppers starting the evening of Sunday, December 1.



The details: Walmart is using its holiday sales to drive ecommerce purchases and <u>Walmart+</u> <u>adoption</u>.

- Walmart will offer exclusive Black Friday deals on its website and app, thus incentivizing dealseeking shoppers to visit its digital channels more frequently.
- Both online shoppers and Walmart+ members will have a head start on the sales events, with the latter gaining a five-hour advantage on the first two Black Friday sales and a three-hour Early Access window for Cyber Monday.
- To encourage Walmart+ sign-ups, the retailer is offering shoppers 50% off its annual membership until December 2.

Walmart is also counting on generative AI (genAI) to play a larger role this holiday season.

- The retailer is expanding the beta test of its genAl shopping assistant, which customers can ask for recommendations to discover and evaluate products best suited to their needs.
- Walmart is also using AI to predict the kind of holiday-related content shoppers will want to see during the sales events and throughout the rest of the season, in service of its broader mission of offering customers a <u>more personalized ecommerce experience</u>.

Our take: We expect <u>Walmart's holiday retail ecommerce sales</u> to grow 9.7% this year, faster than **Amazon** and big-box competitor **Target**. Still, the retailer will account for just 8.1% of total ecommerce sales this holiday season to Amazon's 42.1%, giving it significant runway for growth.

Go further: Read our <u>US Holiday Shopping 2024</u> report and our <u>US Holiday Ecommerce</u> <u>Sales Benchmarks: Q4 2024</u>.



Amazon Captures the Lion's Share of Ecommerce Growth Among Key Retailers We Track billions in US retail ecommerce holiday season sales.

billions in US retail ecommerce holiday season sales, % of total, and % change, by top 6 companies, 2024

| Rank | Company | Retail ecommerce holiday season sales | % of total | % change, 2023-2024 |
|------|---------------------------|--|---------------|------------------------|
| 1 | amazon | \$112.23 | 42.1 % | 9.1% |
| 2 | Walmart <mark>></mark> | \$21.56 | 8.1% | 9.7% |
| 3 | É | \$12.01 | 4.5% | 4.4% |
| 4 | ebay | \$7.34 | 2.8% | 1.6% |
| 5 | 0 | \$5.87 | 2.2% | 4.3% |
| 6 | BEST BUY | \$4.27 | 1.6% | -5.7% |

Note: sales are for Nov and Dec of each year; excludes travel and event tickets, payments such as bill pay, taxes, or money transfers, food services and drinking place sales, gambling and other vice goods sales; includes products or services ordered using the internet, regardless of the method of payment or fulfillment Source: EMARKETER Forecast, July 2024

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