

Smartphones Will Account for More than One-Third of Ecommerce Sales in 2019

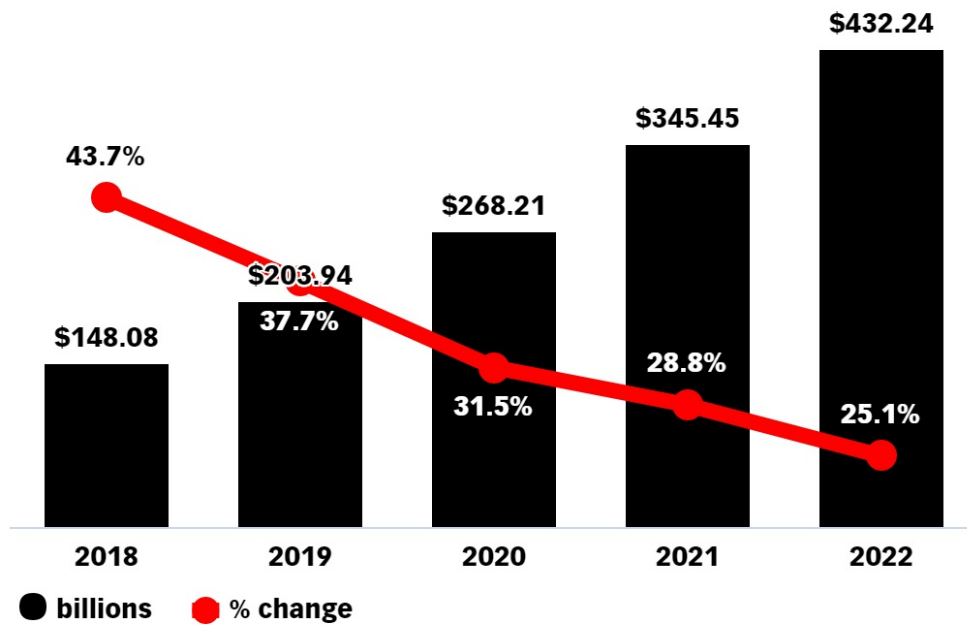
ARTICLE |

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Smartphone retail mcommerce sales will reach \$203.94 billion in 2019, making up 34% of all US ecommerce sales. While desktop purchases still dominate—amounting to \$331.85 billion in 2019—they are growing at a rate of just 5.0%.

Smartphone Retail Mcommerce Sales

US, 2018-2022



Source: eMarketer, February 2019

www.eMarketer.com

This year, more than half of smartphone users will make at least one digital purchase from their device. And average annual spend per smartphone shopper will be \$1,763.

Younger shoppers are using mobile apps to shop at higher rates than older demographics. According to data provided to eMarketer by [Bizrate Insights](#), 61% of US internet users ages 18 to 34 had used a mobile retail app to purchase a product or service in the past month.

Which Activities Have US Smartphone/Tablet Owners Done Using Apps on Their Smartphone/Tablet in the Past Month?

% of respondents, by demographic, Feb 2019

	Gender		Age			Total
	Male	Female	18-34	35-54	55+	
Used a mobile retail app to look for more information about a product or a service	55%	58%	59%	58%	52%	57%
Used a mobile retail app to buy a product or service	48%	54%	61%	51%	40%	51%
Used a mobile wallet app to pay in-store (e.g., Apple Pay, Android Pay, Starbucks App, etc.)	27%	28%	39%	29%	14%	28%
Used a grocery app (e.g., AmazonFresh, FreshDirect, Walmart Grocery, etc.)	21%	26%	28%	26%	16%	24%
Used a shared economy service app (e.g., Uber, Lyft, Airbnb, etc.)	19%	22%	31%	20%	10%	21%
Used a meal kit subscription service app (e.g., Blue Apron, HelloFresh, etc.)	4%	8%	7%	8%	2%	6%
None of the above	23%	18%	15%	17%	31%	20%

Source: "The eMarketer Ecommerce Survey" conducted in February 2019 by Bizrate Insights, Feb 5, 2019

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Adobe's 2019 Brand Content Survey showed that 29% of US digital device users ages 18 to 22 named a brand's mobile app as the top channel used to purchase an item.

The data from Bizrate Insights and Adobe also includes app-based purchases via tablet. We estimate that tablets do have a higher purchase penetration—with 69.7% of users being mobile buyers—but also fewer monthly active users than smartphones, with far less growth.

Mobile Buyers, by Device

US, 2019

Smartphone

millions 115.7

% of smartphone users 52.0%

Tablet

millions 103.6

% of tablet users 69.7%

Source: eMarketer, February 2019

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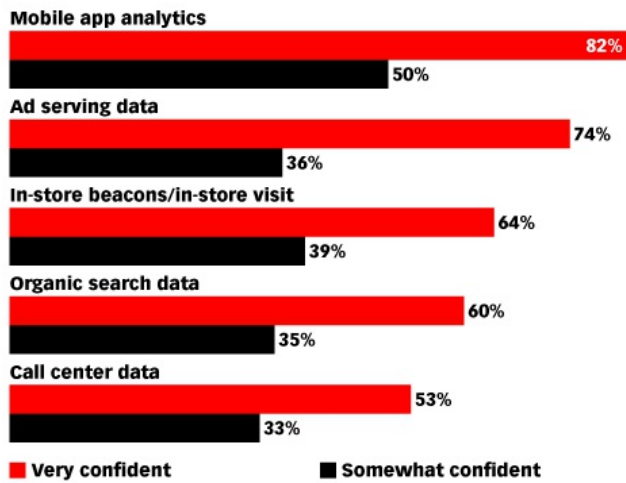
Tablet retail ecommerce sales will total \$63.12 billion in 2019, growing at 9.9% year over year.

“As retailers improve their mobile app experience, we are finally seeing the mobile monetization gap narrowing,” said eMarketer principal analyst Andrew Lipsman. “Not only are they providing customers with more reasons to download their apps—particularly with features that enhance the in-store shopping experience—but they have removed traditional barriers to purchase. Improved personalization, prepopulated payment info and faster checkout have helped streamline the path to conversion.”

For marketers, the rise in mobile app usage could also serve as a valuable source of first-party data. According to a September 2018 survey conducted by [Advertiser Perceptions](#) and [MightyHive](#), 82% of US senior digital marketers considered their first-party mobile app analytics data to be "very important" to their marketing and advertising decisions.

Importance of Select Types of First-Party Data to US Digital Marketers' Marketing and Advertising Decisions, by Level of Confidence in a Strong ROI, Sep 2018

% of respondents in each group



Note: respondents selected "very important"
Source: Advertiser Perceptions and MightyHive, "The Data-Confident Marketer," March 26, 2019

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