

Marketing professionals have mixed confidence in their ability to measure ROI

Article



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Fewer Than Two-Thirds of Marketing Professionals Worldwide Have High Confidence in Their ROI Measurement Across Channels

% respondents in each group

Social media	62%		23%	23%	
Video	58%		28%	28%	
Search	57%		27%	27%	
Display	57%		27%		15%
Email	50%		28%		21%
ΟΤΤ/CTV	49%	49%		30%	
Native advertising	48%		29%		19 %
Podcasts	45%		26%	2	23%
Streaming audio	44%		27%		22%
Extremely/very confident Moderately confident Slightly/not at all confident					

Note: n=1,524; numbers may not add up to 100% due to displaying aggregate responses denoting high or low confidence Source: Nielsen, "2023 Annual Marketing Report"; Insider Intelligence calculations, April 26, 2023

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Key stat: More than half of advertisers worldwide are extremely or very confident in their ability to measure social media, video, search, and display marketing ROI, according to Nielsen.

Beyond the chart:

- The deprecation of third-party cookies will make measurement more difficult. Better measurement would unlock more ad spend across channels, but marketers and publishers are still scrambling to determine the best identity solutions.
- Podcasts and streaming audio ranked particularly low because these platforms are still using download-based metrics, which are unreliable.

Use this chart:

- Determine the most reliable channels for measuring ROI.
- Evaluate the identity solution challenges facing marketers.

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