

Market researchers consider AI helpful in key ways, but not a replacement

Article



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Extent to Which US Market Researchers Think That AI Will Be Involved in Select Tasks in the Next 5 Years, June 2023

% of respondents

Data visualization		
38%	46%	11% 5%
Data analysis		
38%	42%	14% 5%
Writing survey questions		
33%	50%	14% 4%
Brand tracking		
32%	50%	14% 4%
Developing data-driven recommendations		
31%	52%	14% 4%
Localization/translation		
28%	57%	10% 5%
Concept testing		
21%	58%	17% 4%
Al will take over	Al will not be involved	
Al will assist, but humans will remain in control	No answer	
Note: n=170 Source: SurveyMonkey as cited in company blog, June 22, 20	23	
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Key stat: Most market researchers do not think AI will take over completely, according to SurveyMonkey. Some 38% of US market researchers think that AI will take over data visualization completely, but more people (46%) believe that AI will assist while humans remain in control.

Beyond the chart:

- Market researchers are leveraging AI to automate complex quantitative analysis, process data, and create visuals.
- OpenAl's new Code Interpreter feature for ChatGPT Plus users can analyze data and produce visualizations based on provided data sets.
- Despite data safety concerns, "OpenAI says it's working to ensure that Code Interpreter functions in a safe manner and that its ability to generate code doesn't lead to negative consequences," our analyst Jacob Bourne said.

Use this chart:

- Prioritize AI use in market research.
- Establish AI strategies for data visualization and analysis.

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Methodology: Data is from a June 2023 SurveyMonkey study as cited in company blog. 170 US market research professionals were surveyed during June 17-19, 2023.



