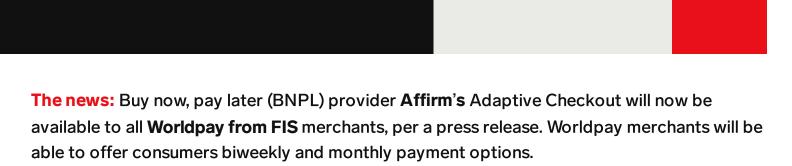
Grace Broadbent

## Worldpay can help Affirm revitalize user growth

**Article** 



**Affirm's financial state:** Affirm has had trouble keeping up with the rapid growth from fiscal 2022.

In fiscal Q3 2023 (ended March 31, 2023), Affirm's **gross merchandise volume (GMV) grew**18% year over year (YoY)—a major slowdown from the 73% YoY surge from the same period





a year ago.

- Affirm's active consumer base grew 26% YoY to hit 16.0 million users, another sharp pullback from 137% growth the prior year.
- And the company's revenues increased 7% YoY to reach \$381 million, versus 54% growth last year.

The bigger picture: Affirm, along with the rest of the BNPL industry, faces a multitude of challenges that has impeded growth— cooler discretionary spend, regulatory scrutiny, and competitive threats like Apple Pay Later.

To withstand these hurdles, many BNPL providers—including Affirm—are restructuring.

- Affirm laid off 19% of its staff in Q3 and shut down its cryptocurrency business.
- It also shuttered its business in Australia to focus on its home market and Canada.
- The total restructure—which could cost \$39 million—aims to create a "nimbler team," CEO Max Levchin said during the Q3 earnings call.

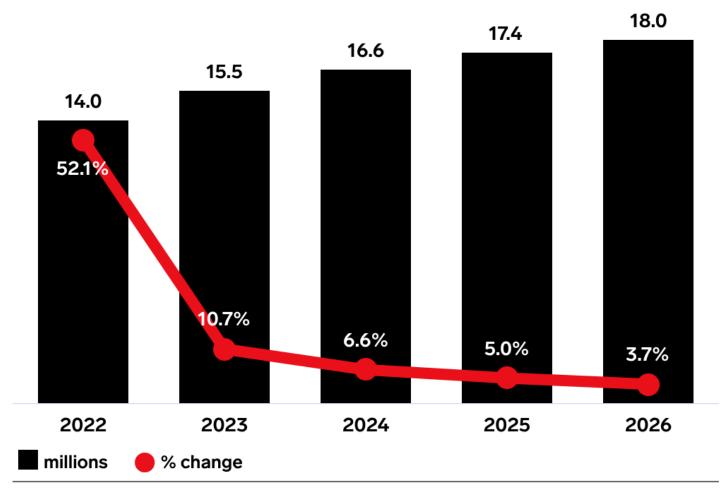
Why this tie-up matters: Affirm is targeting profitability by the end of fiscal 2023. Working with Worldpay can help it reach that goal.

- The tie-up brings Affirm to a massive new merchant network: Worldpay serves more than 1 million merchants globally.
- This will help extend Affirm's reach and bring in new customers, which can boost volume growth: We predict <u>Affirm's US payment value</u> will reach \$20.54 billion in 2023, up 22.5% YoY, per our forecast.

**Digging deeper:** For a closer look at key trends we're watching in the BNPL industry, read our "State of Payment Methods" report.

## **Affirm Users**

## US, 2022-2026



Note: internet users who have accessed their Affirm account digitally and have made a payment toward a purchase at least once in the past year; includes purchases of goods and services

Source: eMarketer, June 2022

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