Google Wallet updates verification settings to speed up payments

Article





The news: Google Wallet updated its verification settings so users can make payments faster, <u>per</u> 9to5Google.

• Users can now disable the required identity verification for certain purchases, letting them pay even if their phone is locked.



 The setting is only available for transit payments, but other types of transactions could be added in the future.

Why this matters: Letting users turn off verification will make the wallet more convenient, which should help boost user satisfaction.

- Forty-one percent of US consumers said convenience was the primary reason they used digital wallets, per a Forbes Advisory survey.
- While customers may not feel comfortable turning off verification for all transactions, they
 may appreciate using it for transit payments, which are typically low value and often made in a
 hurry.

The bigger picture: Google is transforming its mobile wallet to better compete against the likes of **Apple Pay**.

- Most recently, it decided to <u>shut down the Google Pay app</u> and consolidate its most popular features into Google Wallet.
- It's hoping that phasing out Google Pay will make its mobile payments offering less confusing for users, increasing adoption: <u>We forecast 32.5% of proximity mobile payment users</u> will use Google Pay this year—versus Apple Pay's 53.8%.



