

# The top ways US patients are using telehealth

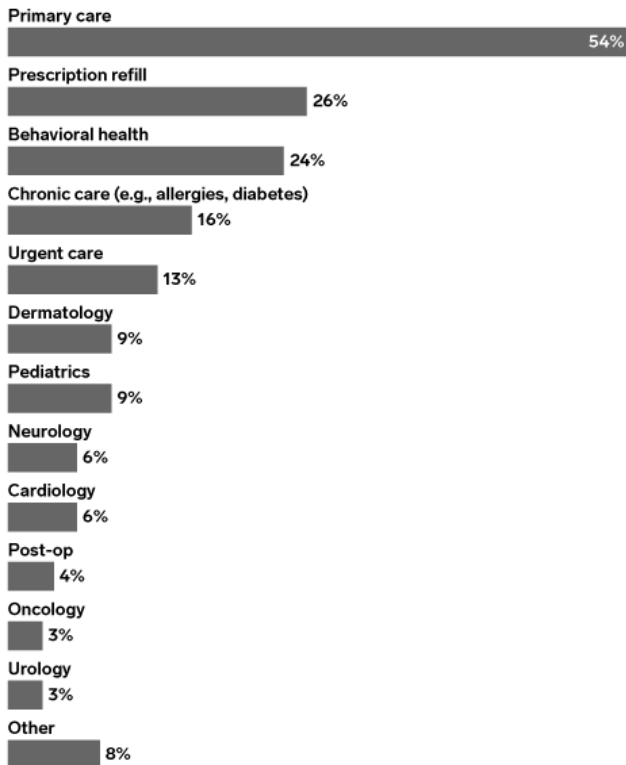
Article

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Telehealth adoption has shot up over the past two years, with primary care as the most common use case in the US. Some **54%** of US telehealth users had accessed this type of care virtually as of October. About a quarter had refilled prescriptions (**26%**) and sought behavioral healthcare (**24%**). That said, patients are most likely to regard telehealth as one piece of a hybrid care plan, coupling virtual visits with in-person ones, as needed.

## Healthcare Services that US Telehealth Users Have Accessed via Telehealth, by Type, Oct 2021

% of respondents



Note: n=1,519 ages 18-75

Source: Insider Intelligence, "US Telehealth Trends 2022," Jan 2022

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