Over a third of US adults don't use mobile payment systems

Article



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In the US, 37% of adults don't use mobile payment systems, but among those who do, one has a commanding lead: 39% of US adults use PayPal, while only 15% use rival Venmo and even fewer (12%) use Zelle.



Which Mobile Payment/Deposit Systems Do US Adults Typically Use? % of respondents, April 2021 PayPal 39% Venmo 15% Zelle 12% N/A—do not use mobile payment/deposit systems 37% Note: ages 18+ Source: YouGov as cited in company blog, April 27, 2021 265818 Insiderintelligence.com

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