

Reimagining Retail: Where people will return items in the future, and how retailers can reduce online returns

Audio





On today's episode, in our "Retail Me This, Retail Me That" segment, we discuss why returns volume is falling, where people will return items in the future, and what returns look like across the pond. Then for "Pop-Up Rankings," we rank the top five things retailers can do to reduce the volume of ecommerce returns. Join our analyst Sara Lebow as she hosts analysts Sky Canaves and Carina Perkins.



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